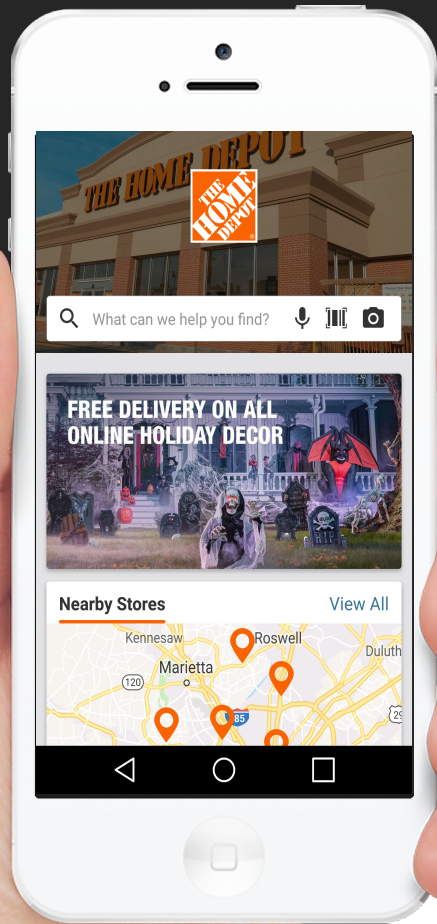


How To Connect a Smartphone to Zoom

When you are doing a User Testing live conversation it uses an instance of Zoom, you don't need to purchase a separate subscription.

This tutorial will allow you to share a phone screen to a Zoom meeting.

One precaution is that you likely want you record your screen, because the User Testing recordings can be a bit mixed when having so many inputs.



iPhone Setup

Requires modifying settings in the control center for first time setup. This ranges in complexity depending on the user and iPhone build

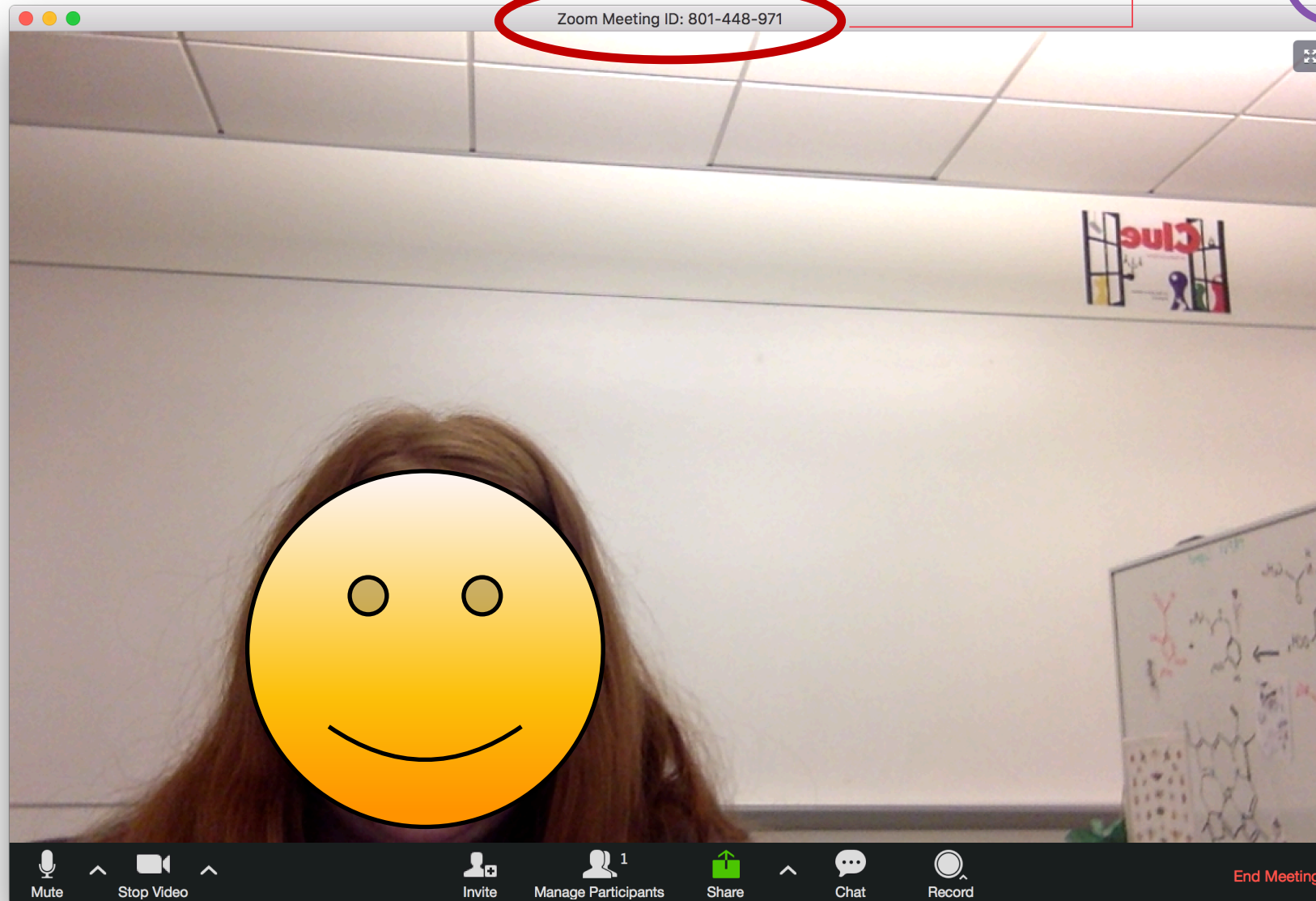


Android Setup

Is pretty simple and most participants won't need help with it beyond finding the share screen button.

What is my Zoom Meeting ID?

Jiggle your mouse over the top bar of your Zoom Meeting



Meeting ID

Look here!
That 9 Digit Number

Both Operating Systems

Please ensure that the Don't Join Audio Toggle is selected (it will be blue or green depending on the phone)



Meeting ID

You can find this at the top of the Zoom Window as seen on the slide before this.



Don't join audio

For the love of your ears select this.

iPhone Setup Steps

Hit Share on Zoom

Then share screen. They might have to tap on the screen to see the menu. Make sure to start with this step.

1

Settings/ Customize Controls

Go from Settings, to Control Center to Customize Controls

2

Modify Settings

Put Screen Recording into your Control Panel hitting the green + by Screen Recording

3



4

Pull up the Control Panel

On older iPhones this will be accessed by dragging their finger from the bottom of the screen up

5

Hard Tap the Record Button

Make sure it doesn't give a count down to start recording. Tap it hard until a menu appears

6

Select Zoom and Start Broadcast

Select Zoom (there should be at least camera roll and Zoom as options) and hit start broadcast.

iPhone Setup

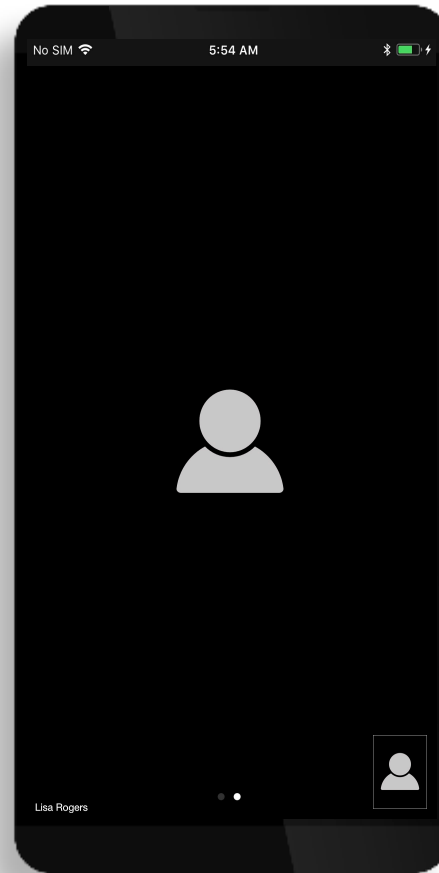
Hit Share on Zoom



Settings/ Customize Controls



Modify Settings



Tap The Screen To Access Menu

This is something really simple that can throw a participant off, ex: “I don’t see a share button”. Remind them to tap on the screen to see the menu.

iPhone Setup

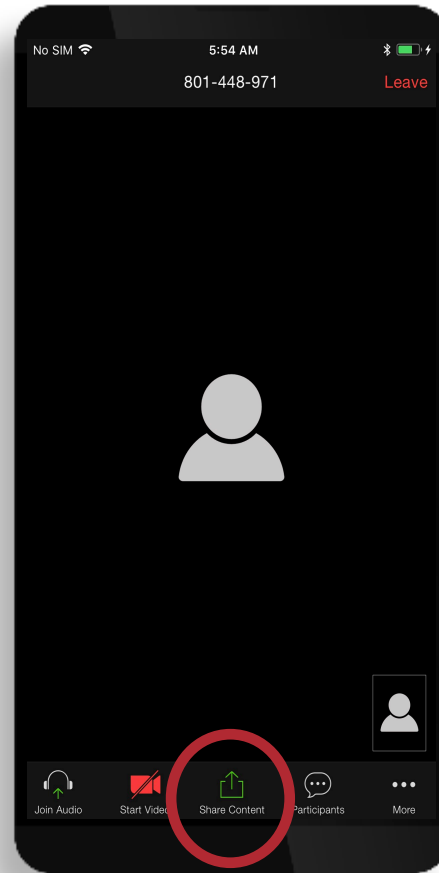
Hit Share on Zoom



Settings/ Customize Controls



Modify Settings

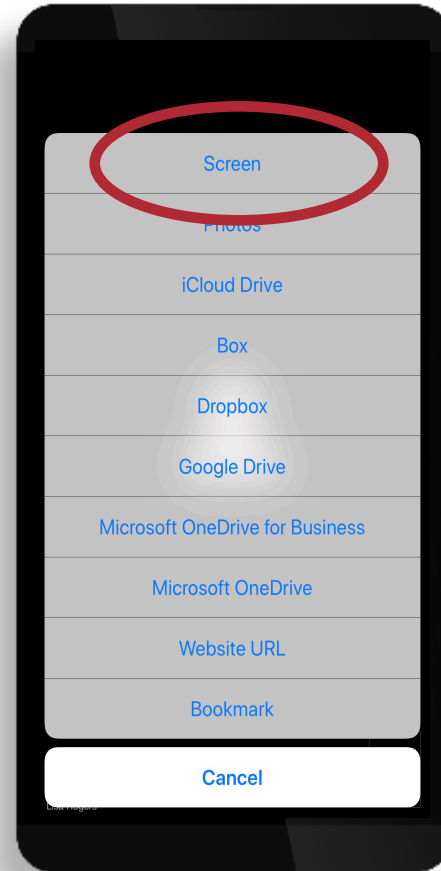


Hit Share Content

At the bottom of the screen there is a green button that looks a bit like a house. It may say “Share” or “Share Content”.

iPhone Setup

Hit Share on Zoom



Select Screen from the Menu

Once the menu pops up, encourage participants to hit screen. The others are untested but I'd love to hear your experiences with them if you try.

Settings/ Customize Controls



Modify Settings



iPhone Setup

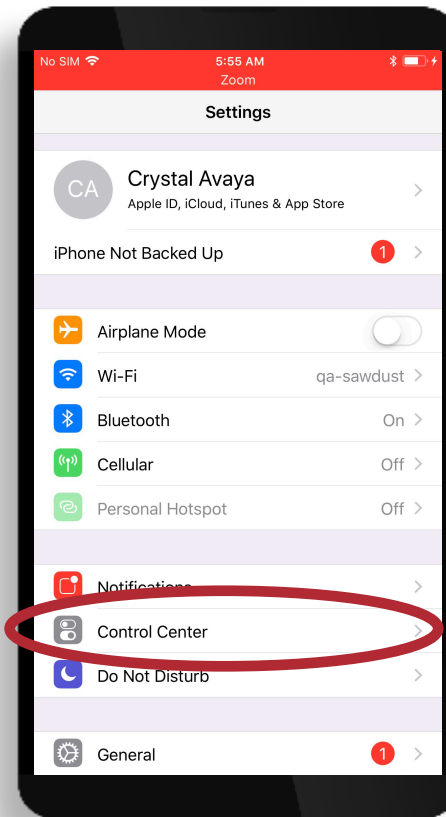
Hit Share on Zoom



Settings/ Customize Controls



Modify Settings



Select Settings and then Control Center

Most participants are comfortable with this step from regular phone use.

iPhone Setup

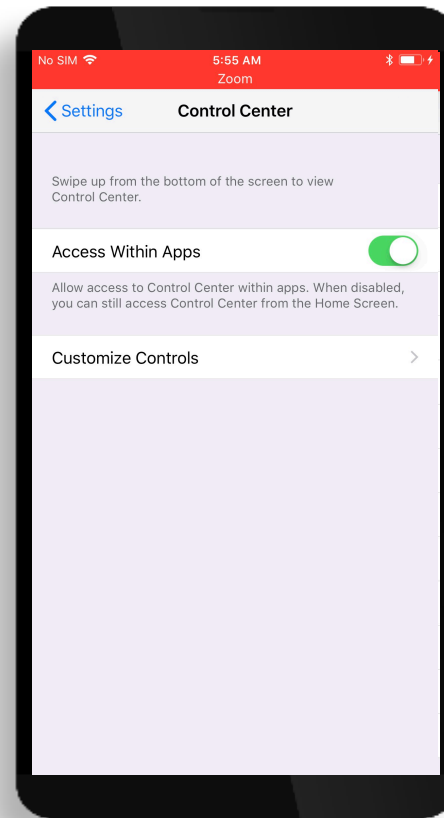
Hit Share on Zoom



Settings/ Customize Controls



Modify Settings



Customize Controls

Hit Customize Controls. They may have to toggle “Access Within Apps” as well depending on their security settings.

iPhone Setup

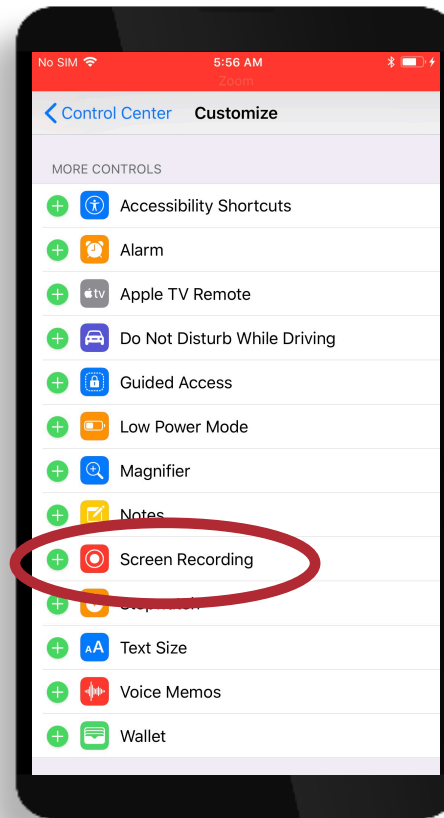
Hit Share on Zoom



Settings/ Customize Controls



Modify Settings



Look for Screen Recording

Next to Screen Recording they will likely see a green plus sign. Have them hit it.

iPhone Setup

Hit Share on Zoom

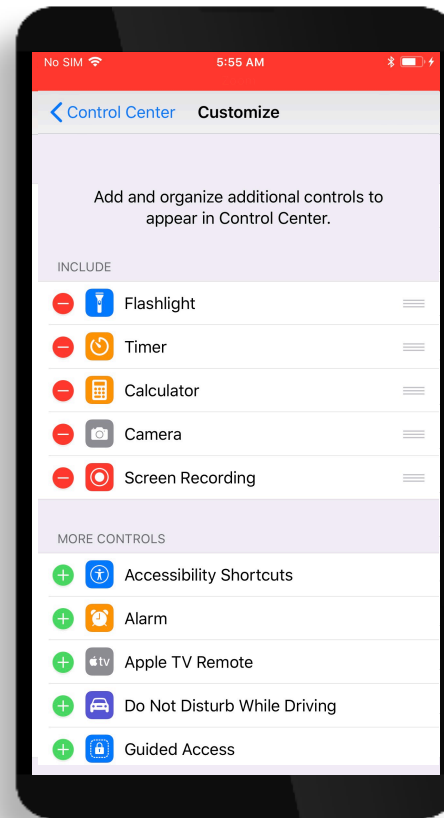
1

Settings/ Customize Controls

2

Modify Settings

3



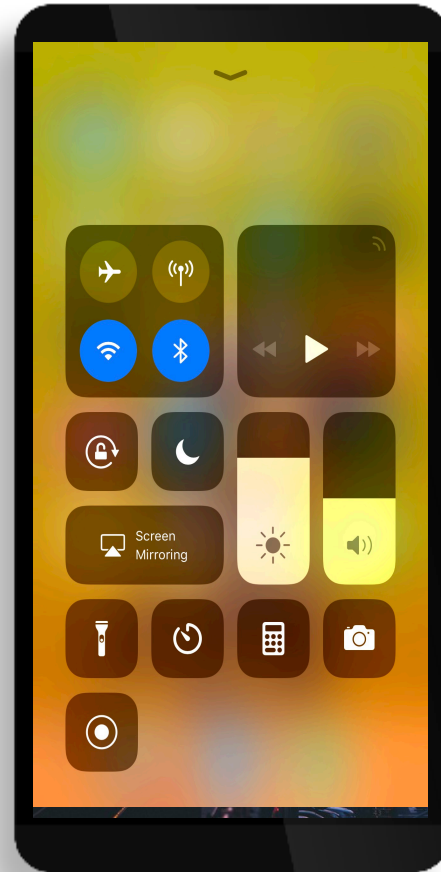
Control Center Complete!

Once Screen Recording has a Red Minus sign next to it you are done with the settings modification portion!

iPhone Setup Steps

Pull up the Control Panel

This can be accomplished by dragging your fingers up on older iPhones until the menu appears. On newer iPhones it can be accessed by dragging down and from the left.



Pull up the Control Panel



Hard Tap the Record Button

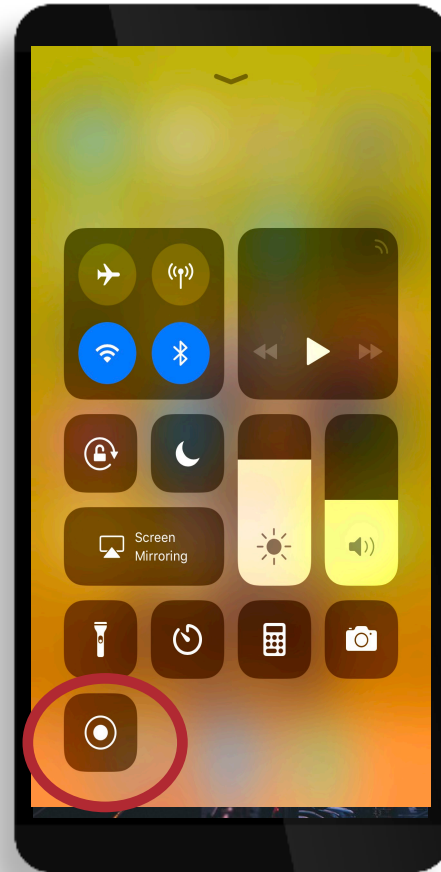


Select Zoom and Start Broadcast

iPhone Setup Steps

Hard Tap the Record Button

A light tap will result in a countdown from the screen recording starting. A hard tap will open another menu



Pull up the Control Panel



Hard Tap the Record Button

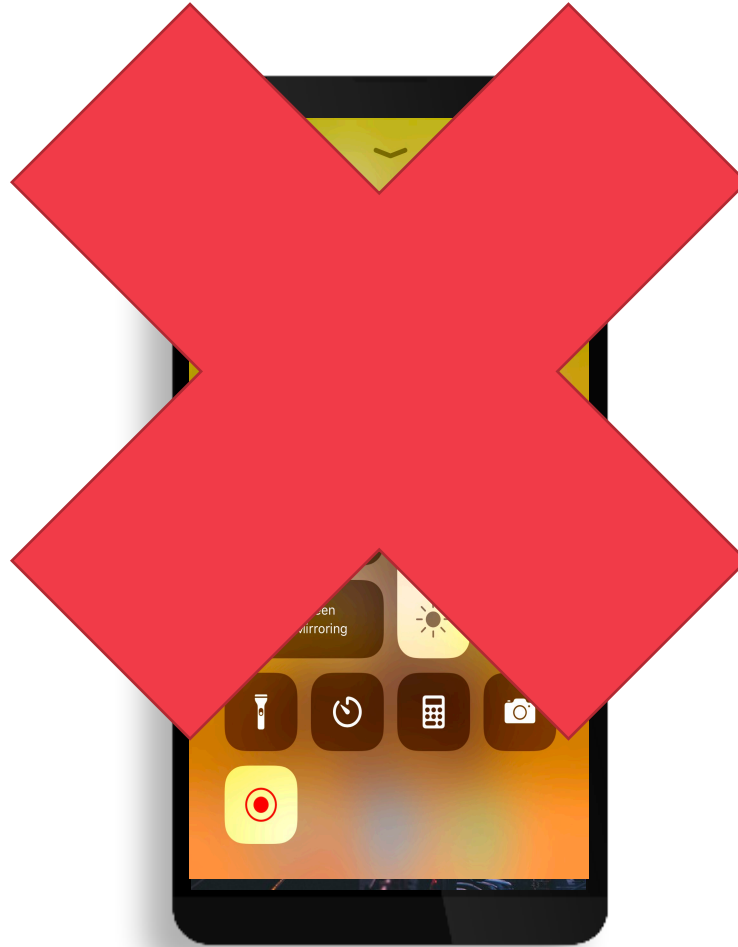


Select Zoom and Start Broadcast

iPhone Setup Steps

Hard Tap the Record Button

If you see a count down and the recording button turn red, they didn't hit the button right. It should open another menu.



Pull up the Control Panel



Hard Tap the Record Button

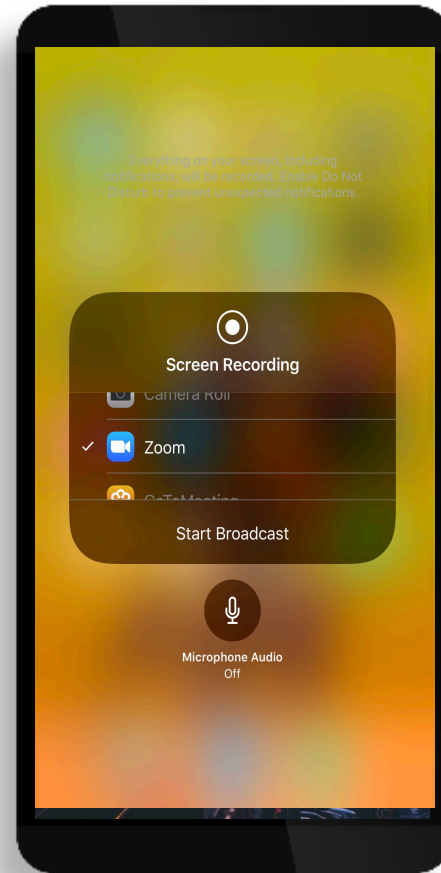


Select Zoom and Start Broadcast

iPhone Setup Steps

Scroll down to Select Zoom and “Start Broadcast”

It will default to camera roll.



Pull up the Control Panel



Hard Tap the Record Button



Select Zoom and Start Broadcast

iPhone Setup Steps

You should see this screen on the Zoom Meeting now

By the way they won't have to "Stop Broadcast" they can just leave the Zoom meeting at the end.



Pull up the Control Panel



Hard Tap the Record Button



Select Zoom and Start Broadcast



Android Setup Steps

Hit Share on Zoom

They might have to tap the screen in order to see the menu



Select Screen from the options

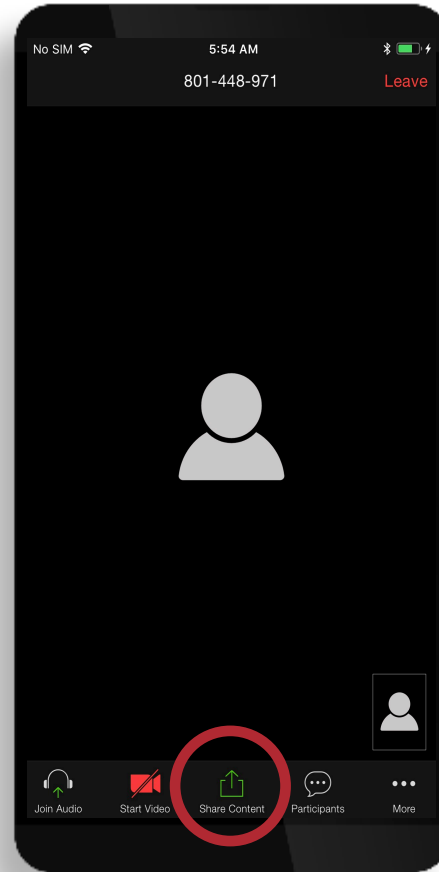


Done. Android is simple once they can find the menu.



Android Setup Steps

Hit Share on Zoom



Hit. Share on Zoom

Click the button at the bottom of the screen that has an up arrow.

Select Screen from the options



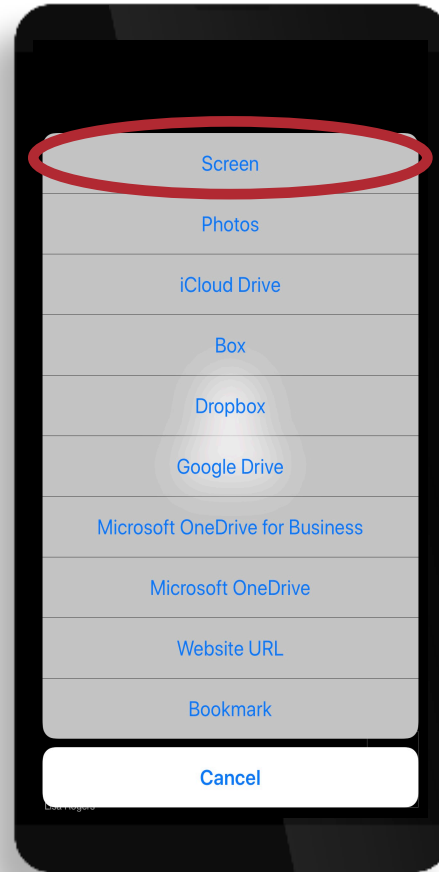
Android Setup Steps

Hit Share on Zoom

1

Select Screen from the options

2



Hit Screen as an option

And you should see their screen pop up momentarily.

Fin